

Ford Maintenance Info

(Cantonese only content)

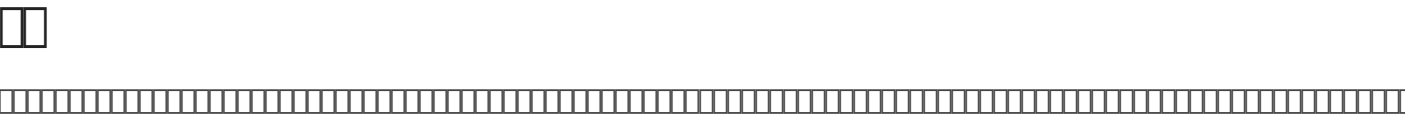
Captured from Ford HK Facebook Group.

Ford

Fluid Guide Rev.03A

Approved? Specification? Recommended for? Approved Specification Recommended for Ford

"Recommended for" Ford Approved Specification



10000/L

Ford 2015 Service Bulletin(TSB 2015/13), 2005 Ford WSS-M2C948-BW-20 Ford WSS-M2C913-CW-30

Ford WSS-M2C948-BW-20 Ford WSS-M2C913-CW-30

- Fiesta (20082013)
- Focus (20042011)
- C-Max (20032010)
- Kuga (20082013)
- Galaxy/S-Max (2006)
- Mondeo (2007)
- Ranger (20062012)

EcoBoost Ford WSS-M2C-948-BW-20 Focus RS 2016-

2004 Focus ST (2.5 Duratec-ST)

Flord WSS-M2C-913-C5W-30

2004 Focus RS (Duratec-RS) □ 2016 Focus RS (2.3 Ecoboost)

Flord M SS-M2C937-A OM-40

2016 Mustang

2.3 Ecoboost ☐ Ford WSS-M2C-913-DEW-30 ☐

5.0 Ford WSS-M2C-948-B5W-20

Mondeo Mk2 / Mondeo Mk3 / Focus Mk1

Field WSS-M2C913-C5W-30

WSS-MI2C948-B5W-20

- Fuchs Titan Supersyn F eco-B
- Liqui Moly Special Tec F Eco

WSS-IM2C913-C5W-30

- Morris Multivis ATD FD
- Motul Specific 913D (WSS-M2C913-D)

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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Feature	Model A	Model B	Model C	Model D	Model E
Initial Investment	\$10,000	\$12,000	\$15,000	\$18,000	\$20,000
Monthly Fee	\$50	\$60	\$70	\$80	\$90
Annual Maintenance	\$100	\$120	\$150	\$180	\$200
Warranty Period	1 Year	2 Years	3 Years	4 Years	5 Years
Customer Support	24/7	24/7	24/7	24/7	24/7
Installation	Free	Free	Free	Free	Free
Upgrade Options	Basic	Standard	Advanced	Professional	Enterprise
Return Policy	30 Days	60 Days	90 Days	120 Days	180 Days
Refund Amount	50%	75%	100%	100%	100%
Payment Methods	Credit Card	Credit Card	Credit Card	Credit Card	Credit Card
Financing Options	None	None	None	None	None
Insurance Coverage	Basic	Standard	Advanced	Professional	Enterprise
Disaster Recovery	Basic	Standard	Advanced	Professional	Enterprise
Compliance	GDPR	GDPR	GDPR	GDPR	GDPR
Security Features	Basic	Standard	Advanced	Professional	Enterprise
Performance Metrics	Low	Medium	High	Very High	Excellent
Scalability	Low	Medium	High	Very High	Excellent
Integration Capabilities	Basic	Standard	Advanced	Professional	Enterprise
Reporting Tools	Basic	Standard	Advanced	Professional	Enterprise
Customization Options	Basic	Standard	Advanced	Professional	Enterprise
Documentation	Basic	Standard	Advanced	Professional	Enterprise
Training Programs	Basic	Standard	Advanced	Professional	Enterprise
Support Channels	Phone	Phone	Phone	Phone	Phone
Response Time	24 Hours	12 Hours	8 Hours	4 Hours	2 Hours
Resolution Rate	80%	90%	95%	98%	99%
Customer Satisfaction	7.5	8.0	8.5	9.0	9.5
Net Promoter Score	6.0	7.0	8.0	9.0	9.5
Churn Rate	15%	10%	8%	5%	3%
Retention Rate	85%	90%	92%	95%	97%
Lifetime Value	\$1,500	\$2,000	\$2,500	\$3,000	\$3,500
Acquisition Cost	\$500	\$600	\$700	\$800	\$900
Profit Margin	20%	25%	30%	35%	40%
Market Share	10%	15%	20%	25%	30%
Competitive Advantage	Low	Medium	High	Very High	Excellent
Brand Reputation	Low	Medium	High	Very High	Excellent
Partnerships	None	None	None	None	None
Industry Awards	None	None	None	None	None
Media Coverage	Low	Medium	High	Very High	Excellent
Social Media Presence	Low	Medium	High	Very High	Excellent
Website Traffic	Low	Medium	High	Very High	Excellent
Conversion Rate	2%	3%	4%	5%	6%
Lead Generation	Low	Medium	High	Very High	Excellent
Marketing Budget	\$500	\$1,000	\$1,500	\$2,000	\$2,500
ROI	10%	15%	20%	25%	30%
Overall Rating	3.5	4.0	4.5	5.0	5.5

Focus Mk3 (2011-), C-Max, S-Max, Fiesta

WSS-M2C200-D2

from 05.11.2012, Fiesta 2012-, 6 Speed Auto Trans GFT DPS6

Focus 2014-, 6 Speed Auto Transmission DPS6

WSS-M2C936-A

Focus 2014-, 6 Speed Powershift 6DCT450 - MPS6

WSS-M2C938-A

Focus 2014-, 6-Speed Automatic - 6F Mid-Range

Focus Mk1/2 (4F27E), Mondeo Mk1/2 (CD4E)



DP-M5 Transmission Oil 1Ltr 1805856

Ford Specification

- SQM-2C9010-A
- SQM-2C9010-B
- WSS-M2C202-B
- WSD-MSC199-A
- WSS-M2C919-E

To Fit The Following Applications

4 Speed 4F27E Automatic Transaxle

Fitted Into

Focus From 06-2004 To 07-2011

Focus Mk2 4F27E, Mondeo Mk1, Mondeo LV;

4 Speed CD4E Automatic Transmission

Fitted Into

Mondeo From 11-1992 To 03-2007

Mondeo Mk3 (5F31J)



J-5S Transmission Oil 1Ltr 1842622

Ford Specification **WSS-M2C922-A1**

5 Speed Auto-Jatco Select Shift Automatic Transmission

In Mondeo 2.5 Duratec

From 01-02-2002 To 19-02-2007

Mondeo Mk4 (AWF21)



AWF21 Automatic Transmission Fluid Oil (1 Litre) 1767616

Ford Specification WSS-M2C924-A

(S/14/1), Special Initiative SB309 Ravencl ATH II-IV II-IV



WSS-M97B44-D Spec (MIL-DTL-8838)



Super-Plus Premium Anti-Freeze Coolant 1Ltr 1931957

Ford Specification WSS-M97B44-D

~~10,150 SpecMacco (\$85) (\$120)~~



(Mondéo Mk2/3, Focus Mk1, Sierra, Escort), Ford WSS-M2C204-A

Ravenol SSF (\$120 1)



Green Power Steering Fluid 1Ltr 1781003

Ford Specification WSS-M2C204-A2



DOT4DOT5.D



Revision #5

Created 19 August 2024 12:42:15 by Chris

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